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Meeting	RECPAB_26_2710
Date	27/10/2026, 10:00am
Location	Virtual

Meeting Minutes

Performance Assurance Board (PAB)

Attendee	Representing	Initials	Role
Joy Nnamani	RECCo	JN	PAB Chair
Dorcas Batstone	Independent Member	Dba	PAB Member
Steve Arthur	Independent Member	SA	PAB Member
Steve Verdon	Independent Member	SV	PAB Member
David Brown	MEM Representative	DBr	PAB Member
Rachel Prosser	DNO Representative Alternate	RP	PAB Member
Steve Thun	GT Representative	ST	PAB Member
Simon Waltho	BSC Representative	SW	PAB Member
Paul Saker	Supplier Representative	PS	PAB Member
Paul Everett	Supplier Representative	PE	PAB Member
Angela Joyce	Supplier Representative	AJ	PAB Member
Anne Jackson	UNC Representative	Aja	PAB Member
Beth Procter	SEC Representative	BP	PAB Member
Jess Collins	Citizens Advice	JC	PAB Member

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Kat Higby	RECCo	KH	Assurance Integration Lead
Lara Rosset	RECCo	LR	PAB Secretary
Lewis McKenzie	RECCo (Parry Assurance)	LMcK	PAB Observer
Jennifer Bridges (for item 6)	RECCo	JB	Market Scheme Analyst
Florentina Monea (for item 7)	RECCo (Professional Services)	FM	Change Analyst
Andrew Wallace (for item 7)	RECCo	AW	Market Design Lead
Lorna Mallon (for item 9)	RECCo (Professional Services)	LM	Principal Regulatory Consultant
Rachel Norberg (for item 10-11)	RECCo (Professional Services)	RN	Sandbox & Derogation Lead
Rebecca Griffiths (for item 12)	RECCo	RG	Metering Service Delivery Manager

1&2 Review of Open Actions and Approval of Previous Minutes

The Chair welcomed attendees to the meeting of the PAB, and noted the apologies received from Jon Dixon, Scott McPhillimy, Shelly Rouse and Fungai Madzivadondo, whose alternate Rachael Prosser was in attendance. Stephen (Steve) Thun was welcomed as the new Gas Transporter Representative following the rotation of Shiv Singh.

The PAB unanimously **APPROVED** the draft minutes from the PAB meeting held on 29 September 2026, with no comments or amendments raised.

PAB Members reviewed the open actions and noted the updates provided. Members discussed the status of Action 102902 and requested clarification on progress with the associated REC Change Proposal/Issue and the target completion date. RECCo agreed to clarify the position following the meeting and provide an updated, realistic target date.

Five actions were closed following information provided via progress updates and actions themselves being completed during the October 2026 PAB meeting.

Updates to the remaining actions were noted, with actions either closed where appropriate or remaining open for continued monitoring through the PAB Action Log.

NEW ACTION: PAB Secretary to include an "Action Opened" column on the action log moving forward so the ongoing length of open actions can be easily identified.

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3 Verbal Update on Assurance Service Delivery Transition

JN Presented

RECCo provided an update on the assurance service delivery transition, advising that the new delivery model was progressing positively overall. The main area of focus remained the stability of the assurance dashboards, with outstanding data issues being actively managed with service providers.

PAB Members raised concerns regarding delays and sought assurance on timescales. RECCo confirmed that it remained confident in the service provider and expected the dashboards to reach the required level of stability for the early November refresh.

The PAB:

- **NOTED** the update.

4 Enhancements to REC Qualification and Data Access Arrangements

JN Presented

RECCo presented proposed enhancements to the REC qualification and data access arrangements, covering revisions to the Information Security and Data Protection (ISDP) question set, development of a more risk-based approach to qualification and review of the REC data access application process. PAB Members discussed potential duplication with existing qualification requirements, implementation timescales and controls to prevent inappropriate access to data. RECCo agreed to consider the points raised as part of the consultation and wider review.

A PAB Member queried whether the ISDP assessment adequately addresses inappropriate access to data. RECCo agreed to confirm whether current checks reflect recent security concerns. A PAB Member suggested clarifying in the consultation that the ISDP exercise is separate from other qualification information requests. RECCo agreed to include this.

The PAB:

- **AGREED** that the revised ISDP question set be incorporated into the Entry Assessment Forms product and issued for industry consultation, with the expectation that revised questions will take effect from January 2027, subject to any changes arising from that consultation.
- **NOTED** the ongoing work to amend the risk-based qualification arrangements to take account of the risk profile of individual organisations.
- **NOTED** the proposed approach to reviewing the REC data access application process and incorporating any resulting changes into the wider entry assessment arrangements.

NEW ACTION: RECCo to confirm whether the ISDP/security assessment adequately considers controls to prevent inappropriate access to data, taking account of recent security concerns, and report back to PAB.

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5 Party Assurance Update

LMcK Presented

RECCo presented the Party Assurance update, including the monthly performance assurance cycle, the Outcomes Measurement Framework (OMF) and the continued temporary removal of Risk Drivers 6.1 and 6.2 while the accuracy of the underlying data is investigated.

The PAB:

- **NOTED** the update.
- **APPROVED** the initiation of the REC Market Exit process for two Parties following their identification as liquidated entities.

NEW ACTION: The PAB requested that moving forward when presenting, RECCo includes condensed summary slides to accompany the Party Assurance update to show further context to PAB Members during the meeting. RECCo will reflect and implement accordingly.

NEW ACTION: RECCo to address formatting issues and increase the font size in PAB papers. The reuploading of October documentation will take place after PAB Meeting. PAB members to share any feedback on improvements.

6 TDIS Scheme 25/26 Verification and Close Out

JB joined virtually

RECCo provided an update on the Theft Detection Incentive Scheme 2025/26 verification activity, including changes to the theft report sampling methodology and the requirement for further verification.

The PAB:

- **NOTED** the update.

7 R0323 - Tariff Interoperability Phase 1a –Supplier Performance Assurance Requirements

FM & AW joined virtually

RECCo presented Change Proposal R0323, which introduces performance assurance reporting requirements to support monitoring of compliance with the Tariff Interoperability (TI) arrangements.

PAB Members discussed the proposed reporting requirements and highlighted the importance of clear communication to ensure affected suppliers, including non-TI suppliers, understand their reporting obligations. A PAB member commented that the responses to the consultation were encouraging

The PAB:

- **APPROVED** the proposed change solution.
- **APPROVED** the proposed implementation approach.
- **APPROVED** the proposed implementation date of 18 February 2027.

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8 Updates to the 2026/27 Performance Assurance Operating Plan (PAOP) and an overview of September PAOP activities

KH Presented

RECCo presented updates to the 2026/27 Performance Assurance Operating Plan (PAOP) and provided an overview of PAOP activities undertaken during September 2026.

PAB Members discussed the presentation of progress against PAOP activities and requested clearer status updates to show how individual activities are progressing against the wider roadmap.

The PAB:

- **APPROVED** the updated Performance Assurance Operating Plan 2026-27 (v7.1) for publication; and NOTED the September 2026 PAOP activities.

NEW ACTION: RECCo to amend the status updates columns moving forward to support clearer visibility on the ongoing progress, and where appropriate, link updates to the relevant papers and roadmap.

9 C3-0172 - Address Prioritisation Matrix new outcomes status

LM joined virtually

RECCo presented the outcome of the consultation on C3-0172, noting that the proposed solution remained unchanged and was recommended for implementation on 6 November 2026.

The PAB:

- **APPROVED** C3-0172 for implementation on 06 November 2026.

10 PAB Derogation Extension Report – DER15-GRDA Amendment of RMP Status

RN joined virtually

RECCo presented a request from the Gas Retail Data Agent (GRDA), operated by Xoserve, to extend Derogation RECDER_15, which was due to expire in October 2026. RECCo recommended a twelve-month extension, subject to Xoserve providing a clear and detailed change plan, including credible delivery timescales for the enduring solution, within three months of an extension being granted.

PAB Members expressed concern regarding the length of time the Derogation had remained in place and the limited progress towards an enduring solution. Members highlighted the potential impact on Suppliers and customers, questioned whether sufficient progress could realistically be achieved within three months, and raised concerns regarding whether a value for money and prioritisation assessment of the enduring solution would support a resolution in the near future. They also considered what options and vires the PAB could exercise if the GRDA does not demonstrate satisfactory progress of the terms of the derogation.

Members discussed the implications of not extending the Derogation and requested clarity on the options available to the PAB should progress continue to be delayed.

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The PAB:

- **APPROVED**- by majority vote with 3 PAB member rejections- a twelve-month extension to RECDER_15, subject to the GRDA committing to providing PAB with a clear and detailed change plan, including credible delivery timescales for the enduring solution, within three months of the extension being approved.

NEW ACTION: RECCo to look into the authority and options the PAB has available to use with the GRDA should the delay continue further. Update to be provided to PAB Members at the next meeting.

11 DEML Sandbox Quarterly Reporting Update

RN Presented

RECCo presented the first quarterly DEML Sandbox reporting update. The PAB noted positive assurance from the reporting and quality-assurance sampling, alongside the need for improvement against the two-working-day SLA and continued investigation of identified exceptions.

The PAB:

- **NOTED** the quarterly Sandbox reporting, the need to improve performance against the two working day SLA, and Recco's ongoing monitoring to inform Change Proposal I0278.

12 RECCo Metering Strategy 2026-2030: Strategic Direction, Priorities and Roadmap

RG joined virtually

RECCo presented an overview of the Metering Strategy 2026–2030, setting out the strategic priorities and phased roadmap for modernising metering services through to 2030.

PAB Members discussed the scope of the strategy, particularly the importance of metering data accuracy and timelines alongside technical assurance and sought assurance that related metering and performance assurance activities would be appropriately joined up across workstreams and other industry codes. A PAB member expressed that accuracy and timeliness of meter data has lost some focus since REC go-live.

The PAB:

- **NOTED** the strategic direction and six priorities set out in the RECCo Metering Strategy 2026-2030, the phased roadmap for 2026-2030; and the proposed use of existing governance, risk and performance assurance arrangements to monitor delivery and escalate material decisions.

13 Any Other Business

The December PAB Meeting scheduling was discussed. The majority of Members confirmed availability for 15 December 2026 in person meeting, with some availability outstanding. The PAB Secretary will circulate the meeting invite.

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The PAB Chair highlighted an emerging issue regarding the interaction between the Balancing and Settlement Code and REC market entry and qualification arrangements. The specific case had been addressed, but RECCo noted that further consideration may be required to ensure cross-code qualification arrangements remain proportionate and fit for purpose as the market develops.

14 Close of Meeting

- The Chair declared the meeting closed.

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